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WHEELCHAIR SECUREMENT:

<u>Training for Vehicle Operators, Trainers, and Supervisors</u>

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Overview: Accessibility and Safety for Wheelchair Users on Buses and Vans

- Why Wheelchair Securement is Important: SAFETY!
- Diversity of Mobility Devices Today
- Americans with Disabilities Act (ADA) Transportation Service Requirements
- Vehicle Operator Responsibilities for Securement
- Wheelchair Types
- Wheelchair Standards: US voluntary standard No. WC19: (ANSI/RESNA)

Bus and Van Operator Guidelines

- Pre-trip Inspection
- Tie-down Procedures
- Aids in Identifying Proper Securement Points
- Vehicle-mounted Occupant Restraint System (Seat Belts)
- Scooter Issues
- Mobility Devices Other than Wheelchairs and Scooters
- Bags, Oxygen Tanks, and Other Items
- Using Wheelchair Markings or Tether Straps for Tie-downs
- What to Do If a Passenger Refuses Securement
- Safety and Emergency Procedures
- Ergonomic safety Body Mechanics

APPENDIX: SPECIAL CASES