



Publications & Presentations:

- *"New Regulations and Standards for Disabled Accessibility"*, Bus & Paratransit Conference of the American Public Transportation Association (APTA), Charlotte, NC, May 2016
- *"Wheelchair and Vehicle Accessibility Changes Are Coming"*, Spring Conference of the California Association for Coordinated Transportation (CalACT), Tenaya Lodge (Yosemite), April 2015
- *"Recommendations on Future Requirements for Mobility Devices"*, Spring Conference of the California Association for Coordinated Transportation (CalACT), San Diego, May 2014
- *"Developing Effective Rider Conduct Policies"*, Spring Conference of the California Association for Coordinated Transportation (CalACT), San Diego, May 2014
- *"Ask the Expert: 30 Questions Submitted by Conference Attendees"*, Putting the Pieces Together XVII - ADA Workshop, Leavenworth, Washington, April 22, 2013
- *"Roundtable Discussion: Coping with the Elimination of the Common Wheelchair Definition"*, Fall Conference of the California Association for Coordinated Transportation (CalACT), Monterey, September 2012
- *"ADA Policy Guidelines"*, Fall Conference of the California Association for Coordinated Transportation (CalACT), Monterey, September 2012
- *"Wheeled Mobility Device Transportation Safety in Fixed Route and Demand-Responsive Public Transit Vehicles within the United States"* (with Karen L. Frost, Ph.D., MBA; Linda van Roosmalen; and Gina Bertocci, Ph.D., PE), *Assistive Technology* (official journal of RESNA, the Rehabilitation Engineering and Assistive Technology Society of North America), June 2012
- *"The End of the Common Wheelchair: Service & Policy Implications of the New USDOT ADA Regulations"*, Bus & Paratransit Conference of the American Public Transportation Association (APTA), Long Beach, Calif., May 2012
- *"Accommodating the Growing Diversity of Wheelchairs/Mobility Devices (Oversize/weight, Non-securable, Rollators, etc.): Policy, Procedure, and Customer Service Approaches"* - Annual Meeting /EXPO of the American Public Transportation Association (APTA), New Orleans, Louisiana, October 2011
- *"Wheelchair Securement Procedures, Strategies, Policies, & Solutions"*, North Carolina Public Transportation Association - 2011 Conference & Expo, Wilmington, NC, May 2011
- *"Wheelchair Access on Transit and Paratransit Vehicles: Evolving Research and Best Practices - Transit System Policies and Customer Information, Emerging Trends, and New Technologies"*, Bus & Paratransit Conference of the American Public Transportation Association (APTA), Memphis, Tennessee, May 2011
- *"Mobility Device Securement: Standards and Wheelchair Marking & Tether Strap Programs"*, Bus & Paratransit Conference of the American Public Transportation Association (APTA), Cleveland,

Ohio, May 2010; and Spring Conference of the California Association for Coordinated Transportation (CalACT), San Francisco, June 2010

- “*Boarding Issues on Fixed Route and Paratransit*”, Easter Seals Project ACTION Distance Learning Audio Conference, March 24, 2010 (Co-presenter)
- “*Developing a Wheelchair Marking and Tether Strap Program*”, Transit Trainers’ Workshop, National Transit Institute, Cleveland, Ohio, October 2009; and article in *CalACTION*, newsletter of the California Association for Coordinated Transportation (CalACT), Fall 2009; and Bus & Paratransit Conference of the American Public Transportation Association (APTA), Austin, Texas, May 2008
- “*Wheelchair Securement on Buses and Paratransit Vehicles*”, Easter Seals Project ACTION Distance Learning audio conference, April 14, 2009 (Presenter)
- Status Report on the Use of Wheelchairs and Mobility Devices on Public and Private Transportation, Easter Seals Project ACTION, 2008 (Principal Investigator/Author, with Nelson/Nygaard Consulting Associates)
- “*ADA Paratransit Eligibility Models: Comparing the Options*”, Bus & Paratransit Conference of the American Public Transportation Association (APTA), Nashville, Tennessee, May 2007
- “*Wheelchair Access: Improvements, Standards, and Challenges*”, Bus & Paratransit Conference of the American Public Transportation Association (APTA), Anaheim, California, May 2006
- “*Wheelchair Access: Issues and Options for the 2000’s*”, Bus & Paratransit/Bus Rapid Transit Conference of the American Public Transportation Association (APTA), Denver, Colo., May 2004
- “*Wheelchair Securement: Where Art Meets Science*”, article published in the newsletters of Easter Seals Project ACTION and the California Association for Coordinated Transportation (CalACT), 2004
- “*Securing Wheelchairs: Recent Developments, Future Challenges*”, Bus & Paratransit Conference of the American Public Transportation Association (APTA), Milwaukee, Wisconsin, May 2003
- “*AC Transit Offers Wheelchair Securement Aids*”, article in *Passenger Transport*, American Public Transportation Association (APTA), May 2002
- “*Developing Paratransit Rider Policies*”, Bus & Paratransit Conference of the American Public Transportation Association (APTA), Minneapolis, Minnesota, May 2002; and National Transit Institute (NTI) Training Conference, Portland, Oregon, 2000
- “*Making an Accessible Light Rail System More Accessible Under the Americans with Disabilities Act*”, Light Rail Conference sponsored by the Transportation Research Board and American Public Transportation Association (APTA), Baltimore, Maryland, 1995
- “*Sacramento Upgrades Accessibility of Light Rail Stations*”, article in *Passenger Transport*, American Public Transportation Association (APTA), November 13, 1995
- “*Developing Property Assessment Funding for Paratransit Service: County Service Areas in California*”, Transportation Research Board conference “Solving ADA Paratransit Problems”, Phoenix, Arizona, May 1993



- NOACA's Coordinated Paratransit Development Program, Northeast Ohio Areawide Coordinating Agency (Report # TR-89-16), Cleveland, Ohio, July 1989
- Lake County Paratransit Study, Northeast Ohio Areawide Coordinating Agency, Cleveland, Ohio and LAKETRAN, Grand River, Ohio, October 1987
- *"Options for Accessible Paratransit Vehicles"*, National Workshop on Bus Wheelchair Accessibility, US DOT, Seattle, Washington, May 1986
- Specification Guide for Small Transit Vehicles, Indiana Dept. of Transportation, Indianapolis (and reprinted by US DOT Technology Sharing Program, report # DOT-I-84-26), February 1984

KEY for titles:

Italics and "quotes" - Conference or teleconference presentation; or article in periodical

Italics, "quotes", and underline - Conference presentation and formal paper

Underline - Report or study

