



SAFELY ACCOMMODATING BUS & PARATRANSIT PASSENGERS ON LIFTS & RAMPS: Training Outline

Operator responsibilities for lift and ramp boarding

- Pre-trip checking of lift/ramp operation
- Deploying lifts and ramps safely
- Proper order of boarding and alighting
- Providing assistance to passengers
- Ensuring passenger safety on lifts and ramps
- Maintaining proper body posture and clearances to prevent injury to yourself

Class objectives:

- Show the very “best practices” in the transit & paratransit industry
- Show why & how common **shortcuts** or **misconceptions** can create unsafe situations – potentially resulting in:
 - Incidents causing passengers or others fear or concern
 - Minor OR serious bodily injury – even death
 - Damage to passengers’ wheelchairs/personal belongings
 - Damage to vehicles/equipment
 - Damage to roadside structures or furniture
 - Violation of passengers’ civil rights

Types of Lifts

- Platform lifts
- Step lifts - solid platform
- Step lifts - folding platform (all steps fold)
- Motor coach lifts (a type of platform lift)

Pre-trip inspection, road call, and defect procedures

Lift Operating Rules

Proper Positioning for Safety

Proper Ergonomic Positioning

Using Lift Handrail Belt Properly

Securing and Unsecuring in Safe Order

Motorcoach (OTRB) Lift Safety Issues

Know and Use Lift Safety Features & Equipment

Standees on Lifts

Types of Low-floor Vehicle Ramps

Ramp Characteristics & Procedures

Ramp Safety Issues

Manual Ramp Deployment: Body Safety

Passenger Assistance Guidelines

Assistance in Transferring to Bus Seat

Types of Mobility Aids and Devices